



New York State Department of Motor Vehicles
TEENS PROGRAM
(Teen Electronic Event Notification Service)
FAQs

WHAT IS THE TEENS PROGRAM?

The TEENS (Teen Electronic Event Notification Service) program is a voluntary free notification service provided by NYS DMV that notifies a parent or guardian of minors under the age of 18, in the event that a conviction, suspension, revocation, accident, or ticket has appeared on the minor's DMV record.

WHAT KIND OF NOTIFICATION?

If the parent/guardian enrolled through a DMV office or through the mail, DMV will send a letter to the parent/guardian acknowledging participation in the TEENS program, and notification will be sent in the event the parent/guardian withdraws from the program before the minor turns 18. A notification letter will also be sent when a reportable event has been posted to the minor's DMV record. The notification will describe the event (conviction, suspension, revocation, accident, or ticket) which appeared on the minor's DMV record, along with some basic details. DMV will send the notification to the address on the parent/guardian's DMV record.

If the parent/guardian enrolled in the TEENS program through MyDMV, in addition to the above notification types being sent via USPS, an electronic notification will be sent to the parent/guardian's e-mail address provided at the time of enrollment. The parent/guardian will be directed to log on the MyDMV/TEENS website with a user id and password in order to view the details of the event. Parents/guardians who enroll through the web will be given the option to receive electronic notifications only.

WHY DOES NYS DMV HAVE THE TEENS PROGRAM?

Motor vehicle crashes are the number one killer of people ages 16-17. Teenage drivers in New York State are over represented in fatal and personal injury crashes. For the year 2007, 16- and 17- year olds were only 1% of all drivers. However, in that same time, 3% of all motor vehicle crashes involved a 16- or 17- year old driver.

Statistics aside, common sense tells us that sound decision-making and judgment, as well as an awareness of hazards, develop through experience. Add to that the often-common teen behaviors such as risk-taking and thrill seeking, along with peer pressure, which all put today's young driver in jeopardy. DMV wants to provide every tool possible to parents of young drivers to assist them in helping their young drivers to develop safe and responsible driving behaviors.

WHO CAN PARTICIPATE IN THE TEENS PROGRAM?

Any parent or guardian who has a child under age 18, with a NYS driver permit, driver license, non-driver ID or client identification number may participate. There are some preconditions, however:

- The child must be under the age of 18
- The parent/guardian must have a NYS license or non-driver ID

HOW DO I SIGN UP FOR THE TEENS PROGRAM?

There are three enrollment options available for parents and guardians:

- 1) The minor's parent/guardian can indicate that they would like to participate in TEENS by providing the parent/guardian's Client ID number (CID#) in the space provided in the Parent/Guardian consent box on the minor's Application for Driver License or Non-Driver ID (form MV-44).
- 2) Parents/guardians may enroll through the web at: <https://my.dmv.ny.gov> by selecting the TEENS option and providing the necessary information for enrollment.
- 3) A TEENS enrollment application (MV-TEENS) may be downloaded at any time from the DMV Resources for the Younger Driver website (<http://nysdmv.com/youngerdriver/yd-forms.htm>) completed, and mailed to the Office for the Younger Driver.

Office for the Younger Driver
 NYS Department of Motor Vehicles
 6 Empire State Plaza
 Albany, NY 12228

WHAT HAPPENS WHEN MY SON/DAUGHTER TURNS 18?

On the participating minor's 18th birthday, DMV's computers will recognize this fact, and participation in the program will automatically end. The minor, now of legal age, has the right of privacy over personal license file information.

DO ALL ACCIDENTS APPEAR ON A DRIVER'S FILE?

No. Only accidents that are reported, AND meet the reporting threshold appear on a driver's file. The DMV reporting threshold for accidents is one that involves a death, personal injury, or property damage to any one person in excess of \$1,000.

WHAT HAPPENS AFTER I RECEIVE A NOTIFICATION?

DMV actions regarding convictions, suspensions, revocations, accidents, or tickets on the junior driver record will not change due to enrollment in this program. Notification of these events is done as an informational service. What you do with the information is entirely up to you. However, we suggest that you use the opportunity to talk to your young driver and discuss how to avoid similar occurrences in the future.